

Privacy Policy

Last updated: 10th October 2024

At JAAN Vision, accessible from jv.lk, one of our main priorities is the privacy of our users. This Privacy Policy document outlines the types of information we collect and how it is used.

1. Information We Collect

We collect the following information when you interact with our platform:

- Personal Information: Name, email address, payment details, and other information you provide during account registration.
- Usage Data: Information about how you use our platform, such as IP addresses, browser type, device information, and usage logs.

2. How We Use the Information

We use your information to:

- Provide and improve our services.
- Process payments and manage subscriptions.
- Communicate with you regarding updates, support, and promotions.
- Ensure compliance with our terms of service and legal obligations.

3. Data Sharing

We do not sell, trade, or rent your personal information to third parties. However, we may share data with:

- Service providers who help us operate the platform (e.g., payment processors).
- Law enforcement if required by law or to protect our legal rights.

4. Cookies and Tracking

JAAN Vision uses cookies to enhance user experience and track usage patterns. You can control your cookie preferences in your browser settings, though some features may not function properly if cookies are disabled.

5. Data Security

We implement industry-standard measures to protect your personal information. However, no system is completely secure, and we cannot guarantee absolute protection against unauthorized access or data breaches.

6. User Rights

You have the right to:

- Access, correct, or delete your personal data.

- Withdraw consent to data processing at any time.
- Request a copy of your data in a structured format.

To exercise any of these rights, please contact us at support@jv.lk.

7. Changes to the Privacy Policy

We reserve the right to modify this Privacy Policy at any time. Any updates will be posted on this page, and your continued use of the platform constitutes your acceptance of the revised policy.

8. Contact Information

For questions or concerns regarding this Privacy Policy, please contact us at support@jv.lk.